



# THE PROPERTY INK.

## CANCELLATION POLICY

### Firm 60 days

Cancel up to 60 days before your trip and only pay 50% of the total accommodation fees for the reservation. Cancel within 60 days of the trip and the reservation is non-refundable.

### **RESERVATION CONFIRMED**

Cancel within this time period and get a 50% refund of accommodation fees and a full refund of hospitality fees. Service fees are non-refundable.

### **60 DAYS BEFORE TRIP BY 12:00 P.M.**

Cancel within this time period and the reservation is non-refundable, with the exception of hospitality fees.

### **DURING TRIP**

Cancel during your trip and the reservation is non-refundable.

### **FORCE MAJEURE**

During the Covid, we have a special cancellation policy for force majeure:

The standard terms and conditions apply except in situations with a verified COVID impact. With a verified COVID claim, the cancellation policy is amended as follows:

- A full refund minus a \$100 administrative fee is offered for cancellations greater than 30 days prior to arrival.
- For cancellations within 30 days, no refunds will be provided. However, the option for a postponement credit will be offered and to be used by January 1, 2025.
- Conditions that meet the COVID Cancellation policy include the following conditions: COVID travel bans, border closures, quarantine requirement, or a recent positive test result within the

traveling party. Supporting documents may be required. Travel insurance is highly recommended.